Your Care Starts Here

Sollis Platinum, Your Virtual Healthcare Team

Getting Started with Your Platinum Membership

1. Save Our Number

Save our number! Platinum members will receive priority access to our dedicated lines:

- **New Patient Scheduling:** (305) 397-2000
- **Sunshine Collection:** (305) 397-2000
- **Medical Emergency:** (305) 397-2000
- **Sunshine Rewards:** (305) 397-2000

2. Complete Your Account Setup

Check your Sunshine Rewards app for a Sollis Platinum welcome gift! Complete your profile and connect your wearable device to unlock your personalized health dashboard.

Why is this important? Connecting your wearable device allows our medical team to monitor your vitals in real-time, ensuring we can provide the most proactive care possible.

3. Schedule Your Welcome Call

Once all set up, your Care Navigator will reach out to schedule your first Platinum Welcome Call. This is your chance to meet your team and ask any initial questions.

Schedule your Welcome Call here.

Now you're ready to start booking care at Sollis.

- **Welcome Concierge:** Someone will greet you upon arrival at any Sollis location and guide you through your first visit. Feel free to ask questions and explore the facility at your own pace.
- **Email Updates:** Keep an eye on your inbox for Welcome Emails from Sollis.
- **Sunshine Rewards:** Check your app for exclusive Platinum offers.
- **Health & Wellness Hub:** Bookmark our resources page for articles, recipes, and wellness tips curated for our Platinum members.
- **Stay Connected:** Follow us on social media for updates, events, and Platinum-exclusive offers.

How to Reach Us

Call Us 24/7

For urgent medical needs, after-hours care, or general questions, our team is always ready to assist.

- Main Line: (305) 397-2000
- Sunshine Collection: (305) 397-2000
- Medical Emergency: (305) 397-2000
- Sunshine Rewards: (305) 397-2000

Email Us

For non-urgent medical questions or administrative requests, please reach out to your Care Navigator directly.

Text Us

Our care navigators are available to text with you, but we will not share your personal number.

- Sunshine Rewards app: (305) 397-2000
- Sunshine Collection: (305) 397-2000
- Medical Emergency: (305) 397-2000

Locations & Hours

Sollis locations have varied hours and holiday hours. Call ahead or check the Sunshine Rewards app. A holiday list is 24/7 Regular centers.

New York and The Hamptons

Upper East Side Flagship
1 East 66th Street, Suite 101
New York, NY 10065
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Fifth Avenue Center
1 East 60th Street, Suite 101
New York, NY 10022
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Tribeca Center
1 Hudson Square, Suite 101
New York, NY 10013
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Gramercy Center
1 Gramercy Park, Suite 101
New York, NY 10003
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Hudson Yards Center
1 Hudson Yards, Suite 101
New York, NY 10001
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Hamptons Center
1 Montauk Highway, Suite 101
Southampton, NY 11968
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Southern California

Beverly Hills Flagship
1 Wilshire Blvd, Suite 2000
Los Angeles, CA 90067
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Santa Monica Center
1 Santa Monica Place, Suite 101
Santa Monica, CA 90401
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

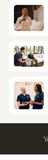
Manhattan Beach Center
1 Manhattan Beach Square, Suite 101
Manhattan Beach, CA 90266
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Northern California

San Francisco Flagship
1 Market Plaza, Suite 101
San Francisco, CA 94105
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

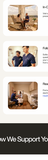
Palo Alto Center
1 Stanford Shopping Center, Suite 101
Palo Alto, CA 94304
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

South Florida



Palm Beach Flagship
1 Worth Avenue, Suite 101
Palm Beach, FL 33480
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

Boca Raton Center
1 Boca Raton Blvd, Suite 101
Boca Raton, FL 33432
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year



Coral Gables Center
1 Miracle Mile, Suite 101
Coral Gables, FL 33134
Sunday: 10:00 AM - 6:00 PM
Saturday: 10:00 AM - 6:00 PM
Open 365 days per year

What's Included in Your Platinum Membership

24/7 Immediate Urgent and Emergency Care

- Unlimited urgent medical care at all Sollis locations
- Priority access to our medical team
- Unlimited Sunshine Collection (SOMM) appointments (over 200 Lab Services, Imaging, Vaccinations)
- Unlimited Medical Emergency Transportation (over 200 Lab Services, Imaging, Vaccinations)
- Sunshine Rewards VIP Rewards Program